

TBB PACKAGE TERMS & CONDITIONS

TREASURE BAY BINTAN 2D1N Package for 2 pax is inclusive of:

N/O	ITEM	2D1N PACKAGE DESCRIPTION	UNIT	WET/DRY
1	ANMON / Natra bintan	ANMON / Natra Bintan Accommodation	1 Night	NA
2	Sky Lantern	Sky Lantern	2	Dry
3	Fireworks	5 shots Roman Candle firecracker	2	Dry
4	Lagoon Floats	Adult floats (excluding mega floats) for 1 day	Unlimited	Wet
5	Lagoon Kayak	Transparent Lagoon Kayak - 1 hour	2	Wet
6	Rodeo Bull Challenge	Mystery gift if you stay on bull > 60 sec on 1st try for 1 day	Unlimited	Dry
7	Slip & Slide Challenge	Mystery gift if landed dry on float on 1st try	Unlimited	Wet
8	Inflatable Island	WOW Experience Lagoon - Inflatable Island 1 hour	2	Wet

TREASURE BAY BINTAN 3D2N Package for 2 pax is inclusive of:

N/O	ITEM	3D2N PACKAGE DESCRIPTION	UNIT	WET/DRY
1	ANMON / Natra bintan	ANMON / Natra Bintan Accommodation	2 Night	NA
2	Slip & Slide	Slip & Slide usage - for 2 days	Unlimited	Wet
3	Cable Tube	Cable Tube usage - for 2 days	Unlimited	Wet
4	Lagoon Floats	Adult floats (excluding Mega floats) - for 2 days	Unlimited	Wet
5	Lagoon Kayak	Transparent Lagoon Kayak - for 2 days (1 hour each round)	Unlimited	Wet
6	Paddle Boat	Paddle Boat - for 2 days (1 hour each round)	Unlimited	Wet
7	ATV	ATV - 10 minutes ride each round for 2 days	Unlimited	Dry
8	Rodeo Bull Challenge	Mystery gift if you stay on bull > 60 sec on 1st try for 2 days	Unlimited	Dry
9	2 wheel transport	2 wheel transport - 1 round along lagoon for 2 days	Unlimited	Dry
10	Beach Usage	Beach Usage for Soccer & Volley ball for 2 days	Unlimited	Dry

ACCOMMODATION TYPE – ANMON Deluxe Glamp Tent

- Fully Air-conditioned 45sqm - deluxe teepee-style glamp tents with ensuite bathroom, walk in shower and enclosed patio
- Breakfast for 2 persons at Compass Rose or In-Room
- Check in time: 3pm and Check out time: 11am
- Two single beds or 1 King size bed
- Hotel amenities (basic)
- Wireless internet, international adaptors and 110-120 volt circuits
- Max Occupancy: 4 persons (Adults or Children). Surcharge applies for 3rd and 4th guests.
- ANMON Terms & Conditions apply

- **ACCOMMODATION TYPE – Natra Bintan Standard / Deluxe Tent**
- Fully Air-conditioned 40sqm - safari-themed tents with outdoor patio, four-poster bed & lush garden
- Glamping Deluxe Tent with Whirlpool (garden view) – 45 sqm
- Breakfast for 2 persons in Patio or In-Room
- Check in time: 3pm and Check out time: 12 noon
- 1 king size bed & 1 Sofa bed
- Hotel amenities (basic)
- Entertainment features: 55” LCD Screen TV with premium movie channels
- Max Occupancy: 4 persons (Adults/Children/Infants). Surcharge applies for 3rd and 4th guests.
- Natra Bintan Terms & Conditions apply.

CHILD POLICIES

- Guests from 0-3 years old are considered infants. Cribs may be provided upon request (subject to availability).
- Guests from 4-11 years old are considered children and guests aged 12 and above are considered adults.
- Surcharge for 3rd or 4th guest who is a child will be at 80% of the applicable adult surcharge rate for that Package.

PACKAGE POLICIES

- Offer is valid from 1 October 2020 to 31 July 2021 exclusively for James Cook University Singapore
- Members from JCU Singapore to get 1 bicycle (1 or 2 seaters) during their entire stay
- Redeem & Stay period till 31 December 2021 with no blackout dates (first come first serve basis)
- All purchases, reservations, and any requests for amendments, must be made in writing to reservation@treasurebaybintan.com with booking code **TBBJCUS** and are subject to availability
- JCU Singapore members are entitled **15% discount** for all other ala-carte activities on site
- JCU Singapore members to provide JCU email or JCU Singapore photo ID for verification purposes
- Package purchase is only complete and confirmed when full payment has been received
- Rates quoted include Government tax
- Rates are applicable for 2 persons per Package. Additional (surcharge) of 50% of Package price per adult applies for 3rd and 4th guests, with a maximum of 4 persons in a room.
- Package purchases are not refundable, or replaceable with other mode of credits
- School holidays, weekends and Public Holidays (peak season) reservations are welcome, with limited availability (3 per day) during peak season. Guests are advised to reserve and confirm their date of stay early to avoid disappointment
- Treasure Bay Attractions reserves the right to amend or add to these Terms & Conditions at any time without prior notice.

ACTIVITIES POLICIES

- Activities are operated by PT Treasure Bay Attractions at Park@Chill Cove.
- Operating hours of Park@Chill Cove: Daily 9am – 6pm.
- Activities are available on a first-come-first-serve basis
- Activities in Package are non-exchangeable and non-refundable
- Guests are required to observe Park Rules.
- Participation in some Activities may be restricted by age and physicality.
- Guests have unlimited attempts or rides of the Activities listed under the Package purchased (unless otherwise stated) during Park operating hours, but will be required to queue for each attempt or ride.
- Activities are subject to weather and tide conditions, and may be cancelled, postponed, or changed (without refund) at the sole discretion of PT. Treasure Bay Attractions.
- Guests will be issued a wristband to gain access to the Park and Activities within the indicated validity period.
- If the guest loses the wristband, receipt of purchase must be produced for a replacement wristband.

RESERVATIONS POLICIES

- Purchase of Package and Reservations must be made by email to “reservation@treasurebaybintan.com” with the following information:
 - Quantity of Package to be bought
 - Type of Package to be bought (2D1N / 3D2N Play & Stay Package; or both)
 - Number of guests.
 - Particulars (full name (as shown in Passport) and age) of each guest.
 - Preferred dates of stay.
- PT. Treasure Bay Attractions will send a payment link for guests to complete payment.
- PT. Treasure Bay Attractions will confirm availability of preferred dates within 72 hours after receiving email and payments.
- All reservations are subject to availability, on a first-come-first-serve basis.
- PT. Treasure Bay Attractions reserves the right to amend or add to these terms and conditions at any time without prior notice.