

Prepare for Study

Living in Singapore for International Students

There are accommodation options available to you. Our Pre-Arrival Services staff will assist you to search for suitable accommodation with our appointed accommodation providers. Please visit our [website](#) for the list of accommodations. Please contact the [Pre-Arrival Services](#) for more information.

Medical Check-up & Student Pass Formalities

The Campus Activities Office will be in touch with you with regards to your Medical Check-up (if applicable) and Student Pass formalities.

Student ID Card

The card is a must for all students who are physically studying in Singapore. You will need one to enter the campus, borrow materials from the library, attend exams, reserve facilities, and access [discounts and offers](#) from businesses across Singapore. You should be able to collect the card upon receiving an email from the Student Affairs department.

Email Account

Your JCU email account is your primary source of communication. Check it regularly to ensure you receive official communications such as your classes, enrolment, fees, or academic progression. You should already have your JCU email address. If not, please access [JCU GetStarted](#) to create an account. You are required to have your 8 digit Student ID ready for this process. You can find your Student ID on the top right-hand corner of your Student Contract. If you are still unsure, please contact the [Admissions Office](#) for more enquiries.

Enrolment Help

Your enrolment information can be viewed under the My Study Plan tab on [eStudent](#). Please contact the [Enrolments Office](#) or drop by to the Student Hub if you require assistance.

Timetable

Log into [StudentFirst](#) to view your timetable under My Timetable. Should you encounter any clashes in your subjects, or have additional enquiries regarding your timetable, please contact the [Academic Planning](#) team if you require assistance.

LearnJCU

The university utilise the latest in technology to support the teaching practices and beliefs. All students benefit from using [LearnJCU](#), an online academic suite that provides access to teaching materials, communication with the lecturers, information about assessment and much more.

Digital Readiness

General guidelines and minimum systems requirements for online and blended learning at the Singapore campus of James Cook University. Make sure to get set for an online learning journey without technical glitches to make it the best possible experience for yourself and others. Click [here](#) to find out more.